

## Digital Treasury

### Becomes Truist Digital Treasury

#### General information

With Digital Treasury, you can access ACH, Wire, Positive Pay, Real-Time Payments, and Information Reporting. Digital Treasury is the Truist core online cash management platform for commercial and corporate clients—with integrated single sign-on from Truist Commercial Online for centralized access to critical cash management tools. Its primary functions include real time reporting, payment and transaction initiation, and fraud/risk management.

#### Key things to know

- Digital Treasury will be rebranded as Truist Digital Treasury.
- BB&T View will be rebranded as Truist Commercial Online.
- Controlled Disbursement presentment times will change from 7:30 and 10:00 am ET to 7:00 and 8:30 am ET.
- New services available<sup>1</sup> (contact your treasury consultant for more information):
  - Corporate Credit Card accounts may be added to balance and transaction reporting.
  - Controlled Payment Reconciliation - As part of our expanded options for account reconciliation, this solution provides same-day notification of suspicious checks along with daily disbursement reconciliation and funding information. You review checks that are flagged as exceptions, prior to them posting to your account.

<sup>1</sup> Additional fees or services charges may apply

#### Key things to do

The email address from which you receive Digital Treasury alerts has changed. Make sure to add [Alerts\\_donotreply@Digital-Treasury.Truist.com](mailto:Alerts_donotreply@Digital-Treasury.Truist.com) to trusted sites or your firewall service's whitelist to allow these emails to be received.

#### Frequently asked questions

##### Is the way I access Digital Treasury changing?

You will continue to access Digital Treasury with the same sign-on credentials, through BB&T View - which will be renamed Truist Commercial Online. Refer to the BB&T View/Commercial Online and Mobile section of the Treasury Transition site at [truist.com/bbttreasurytransition](https://truist.com/bbttreasurytransition) for more information.

##### Why am I not receiving email alerts?

Email alerts are now delivered from [Alerts\\_donotreply@Digital-Treasury.Truist.com](mailto:Alerts_donotreply@Digital-Treasury.Truist.com). Check your trusted sites, firewall service's whitelist, or other company security settings to ensure these alerts are not being prevented from being delivered.

##### Where can I access Digital Treasury user reference materials?

Search the [Treasury Resource Center](#) for user reference materials, such as quick reference guides, training tutorials, and other helpful information related to Digital Treasury. You can also find resources for other Truist treasury solutions.

#### Service description information

On October 10, 2021, your BB&T account will become a new Truist account, and your treasury services will transition to Truist treasury services. For treasury services, service descriptions and certain pricing will be modified. Any pricing changes for deposit accounts or treasury services will be effective October 1, 2021.

## Digital Treasury becomes Truist Digital Treasury

We have worked to limit fee changes for our clients, but depending on your services and usage there may be changes to your entity's pricing. To view your personalized treasury services pricing detail, please review your account analysis statement when it becomes available for the October 2021 period.

An overview of the changes to Treasury Solutions service descriptions, definitions and standard pricing for the services, is located [here](#). Your actual pricing may be different based on your usage of services, account types, or other agreements we have with you relating to pricing. The service descriptions are shown by product and broken into three categories for ease of review as listed below:

- 1) **No change** - Service Description and Definition provided for reference
- 2) **Service description name change only** - The description on your statement will change, but the billing methodology and price are unchanged
- 3) **Change to name, billing methodology and or price** - Services with a change to billing methodology or price are provided along with additional information to help you understand how any changes may affect your account.

If you have questions about this information, contact Truist support at **877-882-1194**.  
Representatives are available from 8 am to 8 pm ET, Monday through Friday on bank business days.