

California Consumer Privacy Act Annual Online Disclosure for 2023

Personal Data Requests

Request Type	Received	Complied	Denied*	Average Days to Respond**
Right to Know	3600	3131	469	4
Right to Delete	2227	2029	198	8
Right to Correct	482	400	82	3

Information Sharing and Use Preferences

Preference Type	Received	Complied	Denied*	Days to Comply
Opt Out of Sale/Sharing***	8541	8541	0	2
Limit use of Sensitive Personal Information	8416	8416	0	2

*Requests may be denied in whole or in part due to various factors including because a request was not verifiable, was not made by a consumer, was made multiple times, or called for information exempt from disclosure.

**Average Days to Respond shows calendar days between receipt of request and date of final response letter.

***Truist honors all requests via the Global Privacy Control. Such requests are not included in this number.



Data compiled for requests received from 1/1/2023 through 12/31/2023